

11:30 am – 11:50 am	<b>Welcome &amp; introductions</b> <b>Strategic planning process</b> <b>Review of agenda</b> <b>What do we hope to accomplish at this workshop?</b>	Chair Bob Wells Russell Dyson CAO Allison Habkirk, Facilitator		
11:50 am – 12:30 pm	<b>Lunch</b>			
12:30 pm – 1:30 pm	<b>Keynote speaker</b>	George Abbott		
1:30 pm – 2:00 pm	<b>Group Exercise – Turning over the page</b>	Allison Habkirk, Facilitator		
2:00 pm – 2:20 pm	<b>Strategic Planning – how it helps you</b> <b>How the Regional Growth Strategy can help you</b> <b>How we work together – region wide thinking</b> <b>External factors beyond your control</b> <b>What is in your plan now</b>	Allison Habkirk, Facilitator		
2:20 pm – 2:35 pm	<b>Are your strategic drivers the right ones? Do they encompass your aspirations? What do they mean?</b> <ul style="list-style-type: none"> <li>• Climate crisis</li> <li>• Indigenous relations</li> <li>• Sustainability (economic, social, environmental)</li> </ul>	Allison Habkirk, Facilitator		
2:35 pm – 2:50 pm	<b>Break</b>			
2:50 pm – 3:00 pm	<b>CVRD Future Directions– instructions and discussion questions for each service area</b> <ul style="list-style-type: none"> <li>• What outcomes do we want to see in this service area?</li> <li>• Are there other outcomes the strategic drivers generate?               <ul style="list-style-type: none"> <li>Climate crisis</li> <li>Indigenous relations</li> <li>Sustainability (economic, social, environmental)</li> </ul> </li> </ul>	Allison Habkirk, Facilitator		
3:00 pm – 3:20 pm	<b>Recreation – Plenary</b>	Jenn Zbinden Senior Manager of Recreation Services		
3:20 pm – 3:40 pm	<b>Regional Water Supply - Plenary</b>	Marc Rutten General Manager of Engineering Services Branch Small groups		
3:40 pm – 4:25 pm	<b>RGS region wide planning</b> <table border="1" data-bbox="438 1554 1006 1732"> <tr> <td> <b>Group 1</b>            Daniel Arbour            David Frisch            Jesse Ketler            Maureen Swift            Bob Wells         </td> <td> <b>Group 2</b>            Will Cole-Hamilton            Ken Grant            Edwin Grieve            Wendy Morin            Arzeena Hamir         </td> </tr> </table>	<b>Group 1</b> Daniel Arbour David Frisch Jesse Ketler Maureen Swift Bob Wells	<b>Group 2</b> Will Cole-Hamilton Ken Grant Edwin Grieve Wendy Morin Arzeena Hamir	Scott Smith General Manager of Planning & Development Alana Mullaly Senior Manager of Sustainability and RGS Small groups
<b>Group 1</b> Daniel Arbour David Frisch Jesse Ketler Maureen Swift Bob Wells	<b>Group 2</b> Will Cole-Hamilton Ken Grant Edwin Grieve Wendy Morin Arzeena Hamir			
4:25 pm – 4:30 pm	<b>Wrap up and sneak peek at tomorrow</b>			

		<b>Strategic Planning Workshop Friday, October 18, 2019 Vancouver Island Visitor Centre 3607 Small Road, Cumberland, BC</b>
8:30 am – 9:00 am	<b>Coffee &amp; light refreshments</b>	
9:00 am – 9:15 am	<b>Thursday recap Reflections on yesterday's discussions Instructions</b>	Allison Habkirk, Facilitator
9:15 am – 9:45 am	<b>CVRD Finance &amp; Administration</b>	
	<b>Group 1</b> Edwin Grieve Arzeena Hamir Jesse Ketler Maureen Swift Bob Wells	<b>Group 2</b> Daniel Arbour Will Cole-Hamilton David Frisch Ken Grant Wendy Morin
9:45 am – 10:15 am	<b>Transit</b>	
	<b>Group 1</b> David Frisch Edwin Grieve Jesse Ketler Wendy Morin Maureen Swift	<b>Group 2</b> Daniel Arbour Will Cole-Hamilton Ken Grant Arzeena Hamir Bob Wells
10:15 am – 10:30 am	<b>Break</b>	
10:30 am – 11:00 am	<b>Regional Emergency Services</b>	
	<b>Group 1</b> Daniel Arbour Ken Grant Edwin Grieve Wendy Morin Bob Wells	<b>Group 2</b> Will Cole-Hamilton David Frisch Arzeena Hamir Jesse Ketler Maureen Swift
11:00 am – 11:45 am	<b>Sewage Treatment</b>	
		Kris LaRose Senior Manager of Water / Wastewater Services Darry Monteith Manager of Liquid Waste Planning Comox & Courtenay
11:00 am – 11:45 am	<b>Electoral Areas Services and Parks</b>	
		James Warren General Manager Corporate Services Doug DeMarzo General Manager Community Services Branch EA Directors
11:45 am – 12:30 pm	<b>Lunch</b>	
12:30 pm – 2:00 pm	<b>Contingency time So, where did we get to? Next steps</b>	

## GROUP EXERCISE & GROUP DISCUSSION INSTRUCTIONS:

### Day 1 Group exercise: Working together and turning over the page

---

#### Instructions

- There is a large piece of paper on the floor.
- Board members are asked to go stand on the piece of a paper.
- Once everyone is on the paper your task is to turn the paper over.
- The rules are no one may step off the sheet, and no lifting or carrying other people.

### Group Discussions: CVRD Services Future Directions

---

The purpose of the group discussions is to generate “key outcomes” the Board wants to see in each of the service areas. These will form the foundation building blocks for the CVRD Strategic Plan.

Each group discussion will start with a presentation on the service purpose, scope, current projects, future projects and questions. (5 mins.)

The Directors, in small groups, are asked to focus on two discussion questions (15-20 mins):

- What outcomes and priorities do we want to see in this service area?
- Are there other outcomes the strategic drivers (Climate crisis, Indigenous relations, Sustainability (economic, social, environmental) generate?

#### Example: Regional Water Supply

As an example, the discussion on Regional Water supply might generate the following:

What outcomes and priorities do we want to see in this service area?

- A safe water supply
- An adequate water supply to accommodate current and future demands
- Water conservation (reduction of per capita usage)
- Resiliency to climate change
- Adequate, maintained, reliable and resilient infrastructure

What outcomes will the strategic drivers (Climate crisis, Indigenous relations, Sustainability (economic, social, environmental) generate?

- Water conservation – reduction of per capita usage
- Resiliency to climate change
- Adequate, maintained, reliable and resilient infrastructure
- Affordable water

The groups will be asked to briefly report out on their discussions (5 mins)